

Call only 09434415211



GAPAN CITY WATER DISTRICT

Tinio Street, San Vicente, Gapan City, Nueva Ecija Tel no. 958-0603

CERTIFICATION OF COMPLIANCE

Pursuant to Republic Act of 9485: An Act to Improve Efficiency in the Delivery of Government Service to the Public by Reducing Bureaucratic Red Tape, Preventing Graft and Corruption, and Providing Penalties therefore

- I, JIE ANN D. GABRIEL , Filipino, of legal age, General Manager of Gapan Water District, being responsible and accountable in ensuring compliance with Section 6 of the Anti-Red Tape Act of 2007 and Rule IV of its Implementing Rules and Regulations, hereby declare and certify the following truths:
 - The Gapan Water District has established its service standards known as the Citizen's Charter that enumerates the following:
 - a. Vision and Mission of the agency
 - b. Frontline Services offered
 - c. Step by Step procedure in availing of frontline services
 - d. Employee responsible for each step
 - e. Time needed to complete the procedure
 - f. Amount of Fees
 - g. Required Documents
 - h. Procedure for filing complaints
 - The Citizen's Charter is posted as information billboards in all the service offices of Gapan Water District that deliver frontline services.
 - The Citizen's Charter is positioned at the main entrance of the office or at the most conspicuous place of all the said services offices.
 - 4. The Citizen's Charter is uploaded in the agency's website and accessible to the public.
 - The Citizen's Charter was first published on September 17, 2009 and may underwent review and revision as required under Section 4, Rule IV of the IRR: The office or agency shall review Citizen's Charter whenever necessary, but not less than once every two years.
 - The Citizen's Charter already shows the improvements that resulted from the process review of frontline service delivery such as reduction in number of signatories, streamlining of procedures, shortened response time.

This Certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

IN WITNESS HEREOF, I have hereunto set my hand this Nueva Ecija, Philippines.

ENGR. JIE ANN D. GABRIE General Manager

			2016 in Gapan City, Nuev	/a
Ecija, Philippines, with affiar	nt exhibiting to me his	Professional Driver's Lic	cense ID #	
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